



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 6<sup>th</sup> December 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/35.

You requested the following information, please also see our response below:

**• How many times has your ambulances been called to people experiencing mental health problems in the last five years (2014, 2015, 2016, 2017, 2018 so far)? Please can you break this down by**

This data has been obtained from calls categorised with the following problem natures:

- Mental Health
- Mental Health Issues
- Section 136

*Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.*

**a) year**

Please see table below:

Year	No. of responses
2018 *	12655
2017	10801
2016	13153
2015	13683
2014	12039

\*This data is up to and inclusive of 31<sup>st</sup> October 2018

**b) age of the person needing assistance**

Please see tables below. Please also be advised that this is the age of the patient is provided by the caller and therefore may not be a true reflection of the patients actual age

Year	Adult	Child	Toddler	Infant	Unknown
2017*	4868	132	13	Less than 10	521
2016	12263	381	18	0	491
2015	12644	428	14	0	597
2014	11325	363	12	0	339

\*This data is up to and inclusive of 4<sup>th</sup> September 2017

As this figure is less than 10 we are unable to provide the exact number as it may be identifiable to individuals

Introduction of Cleric in September 2017 meant a change in the way that data is stored. Prior to this patient ages are only available in ranges, ADULT (16+), CHILD (5-15 +364), TODDLER (1 - 14 +364), INFANT (Birth to 364 days)

Age Range	2017 Total*	2018
0-17	239	761
18-34	1083	4545
35-51	790	3415
52-75	521	2425
76+	161	741
Unknown	178	768

\*This data is from 5th September – 31<sup>st</sup> December 2017

### c) their gender.

Please see table below:

Male	Female	Unknown
5188	6285	1182
2268	2640	358
2323	2691	521
5539	7123	491
5881	7205	597
5105	6595	339

**Please state per year how many people were under 18 and how many were over 18. Please also say whether the ambulance took the person to accident and emergency or a mental health facility.**

We are not able to distinguish between mental health units and other hospitals so totals have been provided for all recorded transports. We are unable to provide any figures which are less than 10 as it may be identifiable to individuals

### 2014

Hospital	<16	16+	UNKNOWN
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Ashford Hospital	0	Less than 10	0
Conquest Hospital	23	613	Less than 10
Crawley Hospital	0	104	Less than 10
Darent Valley Hospital	20	578	10
East Surrey	32	800	32
Eastbourne DGH	Less than 10	547	12
Epsom General Hospital	13	379	16
Frimley Park Hospital	14	629	24
Kent and Canterbury Hospital	Less than 10	415	Less than 10
Kings College Hospital	0	Less than 10	0
Kingston Hospital	Less than 10	75	Less than 10
Maidstone Hospital	Less than 10	492	11
Medway Hospital	44	1011	16
Princess Royal	0	246	Less than 10
Princess Royal University Hospital	Less than 10	11	0
Queen Elizabeth The Queen Mother Hospital	31	520	13
Royal Surrey County Hospital	16	390	13
Royal Sussex County	30	1241	26
St George's Hospital	Less than 10	12	0
St Helier Hospital	0	Less than 10	Less than 10
St Peters Hospital, Chertsey	32	747	28
St Richards	13	423	Less than 10
Tunbridge Wells Hosp	29	431	Less than 10

William Harvey Hospital (Ashford)	31	573	10
Worthing	31	705	16

## **2015**

<b>Hospital</b>	<b>&lt;16</b>	<b>16+</b>	<b>UNKNOWN</b>
Conquest Hospital	45	617	27
Crawley Hospital	Less than 10	103	Less than 10
Darent Valley Hospital	29	593	19
East Surrey	45	951	21
Eastbourne DGH	Less than 10	650	28
Epsom General Hospital	17	393	40
Frimley Park Hospital	19	753	39
Kent & Sussex Hospital	0	Less than 10	0
Kent and Canterbury Hospital	0	390	Less than 10
Kings College Hospital	0	10	0
Kingston Hospital	Less than 10	73	Less than 10
Maidstone Hospital	Less than 10	512	16
Mayday Hospital	Less than 10	Less than 10	0
Medway Hospital	29	1038	19
Princess Royal	Less than 10	282	Less than 10
Princess Royal University Hospital	Less than 10	18	0
Queen Alexandra	0	Less than 10	0
Queen Elizabeth The Queen Mother	27	551	13

Hospital			
Royal Berkshire Hospital	0	Less than 10	0
Royal Surrey County Hospital	20	467	Less than 10
Royal Sussex County	34	1369	25
St George's Hospital	0	Less than 10	0
St Helier Hospital	Less than 10	Less than 10	0
St Peters Hospital, Chertsey	32	950	68
St Richards	11	519	14
Tunbridge Wells Hosp	41	436	Less than 10
William Harvey Hospital (Ashford)	34	606	16
Worthing	30	677	17

## **2016**

Hospital	<16	16+	UNKNOWN
Ashford Hospital	0	Less than 10	0
Conquest Hospital	32	584	15
Crawley Hospital	Less than 10	106	Less than 10
Darent Valley Hospital	22	560	14
East Surrey	35	843	20
Eastbourne DGH	Less than 10	652	10
Epsom General Hospital	Less than 10	404	15

Frimley Park Hospital	24	689	23
Kent and Canterbury Hospital	0	300	Less than 10
Kings College Hospital	0	Less than 10	0
Kingston Hospital	Less than 10	68	Less than 10
Maidstone Hospital	Less than 10	558	Less than 10
Mayday Hospital	0	Less than 10	0
Medway Hospital	26	1012	19
Princess Royal	Less than 10	242	Less than 10
Princess Royal University Hospital	0	11	0
Queen Alexandra	0	Less than 10	0
Queen Elizabeth The Queen Mother Hospital	29	756	16
Royal Surrey County Hospital	16	490	13
Royal Sussex County	49	1213	24
St George's Hospital	0	10	0
St Helier Hospital	0	Less than 10	0
St Peters Hospital, Chertsey	29	939	65
St Richards	14	477	Less than 10
Tunbridge Wells Hosp	31	476	13
William Harvey Hospital (Ashford)	29	577	11
Worthing	25	643	10

**2017** – 1<sup>st</sup> January – 4<sup>th</sup> September

Hospital	<16	16+	UNKNOWN
Conquest Hospital	Less than 10	243	10
Crawley Hospital	Less than 10	40	Less than 10
Darent Valley Hospital	15	234	16
East Surrey	12	318	52
Eastbourne DGH	Less than 10	261	Less than 10
Epsom General Hospital	Less than 10	152	13
Frimley Park Hospital	11	254	41
Kent and Canterbury Hospital	0	44	Less than 10
Kings College Hospital	0	Less than 10	0
Kingston Hospital	Less than 10	31	Less than 10
Maidstone Hospital	Less than 10	216	16
Mayday Hospital	0	0	Less than 10
Medway Hospital	12	420	13
Princess Royal	0	110	Less than 10
Princess Royal University Hospital	0	Less than 10	Less than 10
Queen Alexandra	0	Less than 10	0
Queen Elizabeth The Queen Mother Hospital	Less than 10	329	11
Royal Surrey County Hospital	Less than 10	186	22
Royal Sussex County	14	417	19
St George's Hospital	0	Less than 10	0
St Helier Hospital	0	Less than 10	0

St Peters Hospital, Chertsey	12	423	68
St Richards	Less than 10	215	Less than 10
Tunbridge Wells Hosp	14	210	12
William Harvey Hospital (Ashford)	Less than 10	228	15
Worthing	Less than 10	222	10

**2017** – 5<sup>th</sup> September – 31<sup>st</sup> December

Hospital	Total of <18	Total of >=18	Total Not known
Abraham Cowley Unit	Less than 10	17	0
Centurion Unit	0	Less than 10	0
Conquest	15	124	Less than 10
Crawley Hospital	Less than 10	22	Less than 10
Darent Valley Hospital	10	109	Less than 10
East Surrey Hospital	17	171	15
Eastbourne DGH	Less than 10	137	Less than 10
Epsom Hospital	Less than 10	83	Less than 10
Farnham Road Hospital	Less than 10	31	Less than 10
Frimley Park Hospital	17	143	14
Horsham Hospital	0	Less than 10	0
Kent And Canterbury Hospital	0	Less than	Less than



		10	10
Kings College Hospital	0	Less than 10	0
Kingston Hospital	Less than 10	17	0
Langley Green Hospital	Less than 10	15	Less than 10
Little Brook Hospital	Less than 10	14	0
Maidstone Hospital	Less than 10	122	12
Meadowfield Hospital	Less than 10	12	Less than 10
Medway Maritime Hospital	16	203	15
Mill View Hospital	0	11	Less than 10
Miscellaneous Hosp Add Notes	0	Less than 10	0
NULL	Less than 10	11	Less than 10
Pembury Hospital	18	101	Less than 10
Princess Royal Hospital	0	40	Less than 10
Princess Royal University	0	Less than 10	0
Priority House	0	35	Less than 10
Priory Hospital Ticehurst	0	Less than 10	0
Queen Elizabeth Queen Mother Hos	26	166	13
Royal Alexandra Children's	11	Less than 10	0

		10	
Royal Surrey County Hospital	12	118	11
Royal Sussex County Hospital	10	225	11
St Georges Hospital (tooting)	0	Less than 10	0
St Helier Hospital	0	Less than 10	0
St Martin's Hospital	0	43	Less than 10
St Peter's Hospital - Chertsey	15	192	19
St Richard's Hospital	Less than 10	99	Less than 10
St Wilfrids Hospice - Eastbourne	0	Less than 10	0
Uckfield Community Hospital	0	Less than 10	0
West Park Hospital	0	Less than 10	0
William Harvey Hospital	20	154	Less than 10
Worthing Hospital	Less than 10	109	Less than 10

## 2018

Hospital	Total of <18	Total of >=18	Total Unknown
Abraham Cowley Unit	0	76	Less than 10
Ashford Hospital	0	Less than 10	0
Conquest	22	332	Less than 10

Crawley Hospital	Less than 10	49	0
Croydon University Hospital	0	Less than 10	0
Darent Valley Hospital	30	283	Less than 10
East Surrey Hospital	34	483	15
Eastbourne DGH	11	344	Less than 10
Epsom Hospital	22	182	Less than 10
Farnham Road Hospital	11	104	Less than 10
Frimley Park Hospital	29	305	Less than 10
Horsham Hospital	0	Less than 10	0
Kent And Canterbury Hospital	0	Less than 10	0
Kings College Hospital	0	Less than 10	0
Kingston Hospital	Less than 10	51	Less than 10
Langley Green Hospital	Less than 10	46	0
Little Brook Hospital	15	85	Less than 10
Maidstone Hospital	12	298	Less than 10
Meadowfield Hospital	Less than 10	38	Less than 10
Medway Maritime Hospital	33	478	11
Mill View Hospital	Less than 10	35	Less than 10
Miscellaneous Hosp Add Notes	Less than 10	21	0
NULL	0	24	Less than 10

Pembury Hospital	22	239	Less than 10
Princess Royal Hospital	Less than 10	144	Less than 10
Princess Royal University	0	Less than 10	0
Priority House	0	165	Less than 10
Queen Elizabeth Queen Mother Hos	40	470	Less than 10
Queen Mary's Hospital	0	Less than 10	0
Royal Alexandra Children's	26	0	0
Royal Surrey County Hospital	18	276	Less than 10
Royal Sussex County Hospital	20	585	12
Sevenoaks Hospital	0	Less than 10	0
St Georges Hospital (tooting)	0	Less than 10	0
St Helier Hospital	0	Less than 10	0
St Martin's Hospital	Less than 10	256	Less than 10
St Peter's Hospital - Chertsey	30	458	12
St Richard's Hospital	20	247	Less than 10
Uckfield Community Hospital	0	Less than 10	0
West Middlesex University	0	Less than 10	0
William Harvey Hospital	34	403	Less than 10
Woodlands Unit	0	0	Less than 10
Worthing Hospital	27	296	Less than 10

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust