

South East Coast Ambulance Service NHS Foundation Trust

South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th December 2018

Email:foi@secamb.nhs.uk

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/35.

You requested the following information, please also see our response below:

• How many times has your ambulances been called to people experiencing mental health problems in the last five years (2014, 2015, 2016, 2017, 2018 so far)? Please can you break this down by

This data has been from obtained from calls categorised with the following problem natures:

- Mental Health
- Mental Health Issues
- Section 136

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

a) year

Please see table below:

	No. of		
Year	responses		
2018 *	12655		
2017	10801		
2016	13153		
2015	13683		
2014	12039		

^{*}This data is up to and inclusive of 31st October 2018

b) age of the person needing assistance

Please see tables below. Please also be advised that this is the age of the patient is provided by the caller and therefore may not be a true reflection of the patients actual age



Year	Adult	Child	Toddler	Infant	Unknown
2017*	4868	132	13	Less than 10	521
2016	12263	381	18	0	491
2015	12644	428	14	0	597
2014	11325	363	12	0	339

^{*}This data is up to and inclusive of 4th September 2017

As this figure is less than 10 we are unable to provide the exact number as it may be identifiable to individuals

Introduction of Cleric in September 2017 meant a change in the way that data is stored. Prior to this patient ages are only available in ranges, ADULT (16+), CHILD (5-15 +364), TODDLER (1 - 14 +364), INFANT (Birth to 364 days)

Age Range	2017 Total*	2018
0-17	239	761
18-34	1083	4545
35-51	790	3415
52-75	521	2425
76+	161	741
Unknown	178	768

^{*}This data is from 5th September – 31st December 2017

c) their gender.

Please see table below:

Male	Female	Unknown
5188	6285	1182
2268	2640	358
2323	2691	521
5539	7123	491
5881	7205	597
5105	6595	339

Please state per year how many people were under 18 and how many were over 18. Please also say whether the ambulance took the person to accident and emergency or a mental health facility.

We are not able to distinguish between mental health units and other hospitals so totals have been provided for all recorded transports. We are unable to provide any figures which are less than 10 as it may be identifiable to individuals

2014

Hospital	<16	16+	UNKNOWN



		Less	
Ashford Hospital	0	than 10	0
•			Less than
Conquest Hospital	23	613	10
			Less than
Crawley Hospital	0	104	10
Darent Valley			
Hospital	20	578	10
•			
East Surrey	32	800	32
	Less		
Eastbourne DGH	than 10	547	12
Epsom General			
Hospital	13	379	16
Frimley Park			
Hospital	14	629	24
Kent and			
Canterbury	Less		Less than
Hospital	than 10	415	10
Kings College		Less	
Hospital	0	than 10	0
	Less		Less than
Kingston Hospital	than 10	75	10
	Less		
Maidstone Hospital	than 10	492	11
Medway Hospital	44	1011	16
			Less than
Princess Royal	0	246	10
Princess Royal	Less		
University Hospital	than 10	11	0
Queen Elizabeth			
The Queen Mother			
Hospital	31	520	13
Royal Surrey	4.0		
County Hospital	16	390	13
Royal Sussex			
County	30	1241	26
St George's	Less	1241	20
Hospital	than 10	12	0
ι Ιυοριιαι	uiaii IU	Less	Less than
St Helier Hospital	0	than 10	10
St Peters Hospital,	U	iliali IU	10
Chertsey	32	747	28
Officiacy	J <u>L</u>	141	Less than
St Richards	13	423	10
Tunbridge Wells	10	743	Less than
Hosp	29	431	10
Lingh	23	1 31	10



William Harvey			
Hospital (Ashford)	31	573	10
Worthing	31	705	16

<u>2015</u>

	ı		
Hospital	<16	16+	UNKNOWN
Conquest	~10	107	ONNINOVIN
Hospital	45	617	27
Crawley	Less	_	Less than
Hospital	than 10	103	10
Darent Valley			
Hospital	29	593	19
East Surrey	45	951	21
Eastbourne	Less		
DGH	than 10	650	28
Epsom			
General			
Hospital	17	393	40
Frimley Park			
Hospital	19	753	39
		Less	
Kent & Sussex	_	than	
Hospital	0	10	0
Kent and			
Canterbury		000	Less than
Hospital	0	390	10
Kings College		40	
Hospital	0	10	0
Kingston	Less	72	Less than
Hospital Maidstone	than 10 Less	73	10
Hospital	than 10	512	16
поѕрна	lliali 10	Less	10
Mayday	Less	than	
Hospital	than 10	10	0
Medway	tilali 10	10	
Hospital	29	1038	19
Tioopitai	Less	1000	Less than
Princess Royal	than 10	282	10
Princess Royal	tiridir ro		
University	Less		
Hospital	than 10	18	0
•		Less	
Queen		than	
Alexandra	0	10	0
Queen			
Elizabeth The			
Queen Mother	27	551	13



Hospital			
Royal		Less	
Berkshire		than	
Hospital	0	10	0
Royal Surrey			
County			Less than
Hospital	20	467	10
Royal Sussex			
County	34	1369	25
		Less	
St George's		than	
Hospital	0	10	0
		Less	
St Helier	Less	than	
Hospital	than 10	10	0
St Peters			
Hospital,			
Chertsey	32	950	68
St Richards	11	519	14
Tunbridge			Less than
Wells Hosp	41	436	10
William Harvey			
Hospital			
(Ashford)	34	606	16
Worthing	30	677	17

<u>2016</u>

Hospital	<16	16+	UNKNOWN
		Less	
Ashford		than	
Hospital	0	10	0
Conquest			
Hospital	32	584	15
Crawley	Less		Less than
Hospital	than 10	106	10
Darent Valley			
Hospital	22	560	14
East Surrey	35	843	20
Eastbourne	Less		
DGH	than 10	652	10
Epsom			
General	Less		
Hospital	than 10	404	15



	1	1	1
Frimley Park			
Hospital	24	689	23
Kent and			
Canterbury			Less than
Hospital	0	300	10
		Less	
Kings College		than	
Hospital	0	10	0
Kingston	Less		Less than
Hospital	than 10	68	10
Maidstone	Less		Less than
Hospital	than 10	558	10
		Less	
Mayday		than	
Hospital	0	10	0
Medway			
Hospital	26	1012	19
2 2 1	Less		Less than
Princess Royal	than 10	242	10
Princess Royal	111011110		
University			
Hospital	0	11	0
Tiospitai	U	Less	
Queen		than	
Alexandra	0	10	0
Queen	U	10	0
Elizabeth The			
Queen Mother	29	756	16
Hospital	29	756	10
Royal Surrey			
County	40	400	40
Hospital	16	490	13
Royal Sussex	40	4040	
County	49	1213	24
St George's			
Hospital	0	10	0
		Less	
St Helier		than	
Hospital	0	10	0
St Peters			
Hospital,			
Chertsey	29	939	65
			Less than
St Richards	14	477	10
Tunbridge			
Wells Hosp	31	476	13
William Harvey			
Hospital			
(Ashford)	29	577	11
Worthing	25	643	10
17 Oraning		0.0	1.0



2017 - 1st January - 4th September

Hospital	<16	16+	UNKNOWN
Hoopital	Less	101	Sititate VIII
Conquest Hospital	than 10	243	10
	Less		Less than
Crawley Hospital	than 10	40	10
Darent Valley			-
Hospital	15	234	16
•			
East Surrey	12	318	52
	Less		Less than
Eastbourne DGH	than 10	261	10
Epsom General	Less		
Hospital	than 10	152	13
Frimley Park			
Hospital	11	254	41
Kent and			1
Canterbury		4.4	Less than
Hospital	0	44	10
Kings College	0	Less than 10	0
Hospital		liiaii iu	Less than
Kingston Hospital	Less than 10	31	10
Kingston Hospital	Less	31	10
Maidstone Hospital	than 10	216	16
MaidStorie Hospital	tilali 10	210	Less than
Mayday Hospital	0	0	10
mayaay 1 Toopital			1.0
Medway Hospital	12	420	13
,			Less than
Princess Royal	0	110	10
Princess Royal		Less	Less than
University Hospital	0	than 10	10
		Less	
Queen Alexandra	0	than 10	0
Queen Elizabeth			
The Queen Mother	Less		
Hospital	than 10	329	11
Royal Surrey	Less	400	
County Hospital	than 10	186	22
Royal Sussex			
County	14	417	19
St George's	' '	Less	10
Hospital	0	than 10	0
		Less	
St Helier Hospital	0	than 10	0

St Peters Hospital,			
Chertsey	12	423	68
	Less		Less than
St Richards	than 10	215	10
Tunbridge Wells			
Hosp	14	210	12
William Harvey	Less		
Hospital (Ashford)	than 10	228	15
	Less		
Worthing	than 10	222	10

2017 - 5th September - 31st December

	Total of	Total of	Total Not
Hospital	<18	>=18	known
	Less		
Al	than	47	
Abraham Cowley Unit	10	17	0
		Less than	
Centurion Unit	0	10	0
Container one		10	Less
			than
Conquest	15	124	10
	Less		Less
Cravilari Haarital	than	20	than
Crawley Hospital	10	22	10 Less
			than
Darent Valley Hospital	10	109	10
East Surrey Hospital	17	171	15
	Less		Less
Eastbourne DGH	than 10	137	than 10
Easibourne DGH	Less	137	Less
	than		than
Epsom Hospital	10	83	10
	Less		Less
	than		than
Farnham Road Hospital	10	31	10
Frimley Park Hospital	17	143	14
		Less	
		than	
Horsham Hospital	0	10	0
Kent And Canterbury		Less	Less
Hospital	0	than	than

		10	10
		Less than	
Kings College Hospital	0	10	0
	Less		
	than	4.7	
Kingston Hospital	10	17	0
	Less		Less
Langley Green Hospital	10	15	10
Larigicy Creen Hospital	Less	10	10
	than		
Little Brook Hospital	10	14	0
·	Less		
	than		
Maidstone Hospital	10	122	12
	Less		Less
Mandaufield Henritel	than	40	than
Meadowfield Hospital	10	12	10
Medway Maritime Hospital	16	203	15
			Less
Mill View Heepitel	0	11	than 10
Mill View Hospital	U	Less	10
Miscellaneous Hosp Add		than	
Notes	0	10	0
	Less		Less
	than		than
NULL	10	11	10
			Less
			than
Pembury Hospital	18	101	10
			Less
Princess Royal Hospital	0	40	10
- Trilocoo Royal Floopital		Less	10
		than	
Princess Royal University	0	10	0
			Less
			than
Priority House	0	35	10
		Less	
Driam I I conital Tischerest		than	
Priory Hospital Ticehurst Queen Elizabeth Queen	0	10	0
Mother Hos	26	166	13
Motifier 1103	20	Less	13
Royal Alexandra Children's	11	than	0



		10	
Royal Surrey County			
Hospital	12	118	11
Royal Sussex County			
Hospital	10	225	11
		Less	
St Georges Hospital		than	
(tooting)	0	10	0
		Less than	
St Helier Hospital	0	10	0
St Heller Hospital	U	10	Less
			than
St Martin's Hospital	0	43	10
St Peter's Hospital -			
Chertsey	15	192	19
	Less		Less
	than		than
St Richard's Hospital	10	99	10
		Less	
St Wilfrids Hospice -		than	
Eastbourne	0	10	0
Halfield Community		Less	
Uckfield Community Hospital	0	than 10	0
поѕрна	U	Less	U
		than	
West Park Hospital	0	10	0
			Less
			than
William Harvey Hospital	20	154	10
	Less		Less
	than		than
Worthing Hospital	10	109	10

<u>2018</u>

	Total	Total	
	of	of	Total
Hospital	<18	>=18	Unknown
			Less than
Abraham Cowley Unit	0	76	10
		Less	
		than	
Ashford Hospital	0	10	0
			Less than
Conquest	22	332	10



	Less		
	than		
Crawley Hospital	10	49	0
		Less	
		than	
Croydon University Hospital	0	10	0
			Less than
Darent Valley Hospital	30	283	10
East Surrey Hospital	34	483	15
Last Sarrey Hospital	0.	100	Less than
Eastbourne DGH	11	344	10
			Less than
Epsom Hospital	22	182	10
			Less than
Farnham Road Hospital	11	104	10
Frienday Doub Hassital	20	205	Less than
Frimley Park Hospital	29	305	10
		Less than	
Horsham Hospital	0	10	0
1 lorsilaili i lospitai	U	Less	0
Kent And Canterbury		than	
Hospital	0	10	0
•		Less	
		than	
Kings College Hospital	0	10	0
	Less		
	than		Less than
Kingston Hospital	10	51	10
	Less		
Langley Green Hospital	than 10	46	0
Langley Green Hospital	10	40	Less than
Little Brook Hospital	15	85	10
Zittie Zitek Fiedertai			Less than
Maidstone Hospital	12	298	10
·	Less		
	than		Less than
Meadowfield Hospital	10	38	10
Medway Maritime Hospital	33	478	11
manual manual moophal	Less	1	
	than		Less than
Mill View Hospital	10	35	10
	Less		
Miscellaneous Hosp Add	than		
Notes	10	21	0
			Less than
NULL	0	24	10



	1		I
Pembury Hospital	22	239	Less than
r embury mospital		239	10
	Less		1 45
Discuss December 201	than	444	Less than
Princess Royal Hospital	10	144	10
		Less	
		than	
Princess Royal University	0	10	0
			Less than
Priority House	0	165	10
Queen Elizabeth Queen			Less than
Mother Hos	40	470	10
THE CONTRACT OF THE CONTRACT O		Less	
		than	
Queen Mary's Hospital	0	10	0
			_
Royal Alexandra Children's	26	0	0
Royal Surrey County			Less than
Hospital	18	276	10
Royal Sussex County			
Hospital	20	585	12
•		Less	
		than	
Sevenoaks Hospital	0	10	0
Coverioune Floophui		Less	
St Coorgos Hospital		than	
St Georges Hospital	0		
(tooting)	0	10	0
		Less	
		than	
St Helier Hospital	0	10	0
	Less		
	than		Less than
St Martin's Hospital	10	256	10
St Peter's Hospital -			
Chertsey	30	458	12
			Less than
St Richard's Hospital	20	247	10
Ot Honard of Foother		Less	
Uckfield Community		than	
Hospital	0	10	0
1 lospital	U		0
		Less	
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\		than	
West Middlesex University	0	10	0
			Less than
William Harvey Hospital	34	403	10
			Less than
Woodlands Unit	0	0	10
			Less than
Worthing Hospital	27	296	10
gcopital		,	1 . 5



I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

